

# andrew James

## Electric Knife Sharpener



Pour la version française veuillez consulter notre site de web  
[www.andrewjamesworldwide.com](http://www.andrewjamesworldwide.com)

Die deutsche Version finden Sie auf unsere Webseite  
[www.andrewjamesworldwide.com](http://www.andrewjamesworldwide.com)

Please read the manual fully before using the appliance and keep the  
manual safe for future reference.



@andrewjamesltd

## **Important safeguards**

When using any electrical appliance, basic safety precautions should always be followed, including:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years old.
- Always ensure the voltage on the rating label corresponds to the voltage in your home.
- Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by a qualified electrician or a service repair centre. If in doubt please contact our customer service team.
- The appliance is intended for domestic use only. Industrial or commercial use will void the warranty. The supplier cannot be held responsible for injury or damage if the appliance has been used for anything other than its intended use.
- Incorrect operation and use can damage the appliance and cause injury to the user.
- Do not use the appliance if

it has been dropped or damaged in any way. If the unit has been damaged take the unit for examination and or repair by an authorised service agent.

- Do not immerse or expose the motor assembly, plug or the power cord in water or any other liquid for any reason.
- If the supply cord is damaged it must be replaced by the manufacturer or by someone who is suitably qualified to avoid a potential hazard.
- Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled or tripped over accidentally.
- Do not allow the cord to touch hot surfaces and do not place the cord near hot gas or electric burners or in a

heated oven.

- Use of an extension cord with this appliance is not recommended. However if it is necessary to use an extension cord, ensure that the extension cord is equal to or greater than the power consumption of the appliance to avoid overheating of the appliance and extension cord. Do not use any other appliance on the extension cord. Do not place the extension cord in a position where it can be pulled on by children or animals or be tripped over.
- Always operate the appliance on a smooth, even and stable surface. Do not place the unit on a hot surface.
- Always remove the plug of the appliance safely. Do not

pull on the appliances cord to remove the appliance plug from the electrical socket.

- Never handle or operate the appliance with wet hands.

### **Appliance specific safety instructions**

- Before using the knife sharpener, remove the twist-tie which is secured to the electrical cord. Uncoil the cord and straighten it to remove any kinks. During sharpening, be sure the cord is positioned so the knife will not come in contact with it.
- At a professional knife sharpening shop, certain knives (those made of high carbon steel) spark or produce a stream of sparks as they are drawn across the sharpening wheel. As your Andrew James knife sharpener uses the same

type of sharpening wheels , you can expect to see similar sparking when you sharpen high carbon knives. The sparking is normal.

- You will find that most knives can be sharpened so they are razor sharp in seconds with your new knife sharpener. Some knives may take longer to sharpen, particularly on initial sharpening. Typically, these knives have either been improperly sharpened previously or are made of tempered steel and are extremely hard. Please refer to page 6 of the instruction folder for information on sharpening different types of knives.

**Appliance Components Illustration**

**Stage 1**  
Precision grinding

**Stage 2**  
Fine hones



**Blade guides**

**ON/OFF switch**

**Suction feet**

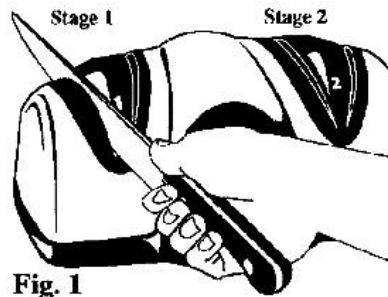
## How to use the appliance

- Your Andrew James knife sharpener will sharpen carbon, alloy and stainless steel knives.
- It is designed to sharpen kitchen knives and most sporting knives.
- Do not attempt to sharpen scissors, serrated electric knives, or any blade that does not fit freely in the blade guides.
- For best results, moisten the bottom of the suction feet of the knife sharpener and place the unit on a flat stable surface. Connect the power plug to a suitable power outlet and turn the unit on by pressing the ON/OFF switch.
- The knife sharpener has two stages of sharpening, for precision grinding and fine honing. The precision slots are situated on the left of the ON/OFF switch and the fine honing slots are situated on the right of the ON/OFF switch. Each function has two slots to sharpen each side of the knife. When using the knife sharpener on your knives for the first time, begin with the precision grinding.

### Precision grinding

1. Precision grinding begins by sharpening and creating a precision angled edge.

2. Slowly draw the knife towards yourself through both blade guide slots in stage 1 (Fig 1) three times, alternating passes between the two slots.
3. The knives cutting edge should be kept parallel with the table or counter top (Fig 1) and drawn through the slots without using any downward pressure. To sharpen the tip, lift up the knife handle slightly as the curved portion of the blade is drawn through the blade guides.
4. When drawing the blade through the blade guides, allow approx. one second for every two inches of blade. For example 6 inch knife = 3 seconds for each pass.



**Fig. 1**

### Fine Honing

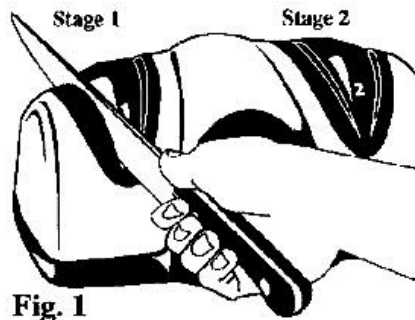
1. Complete the knife sharpening process by honing and polishing the knife to a precise razor sharp edge.
2. Slowly draw the knife through the

blade guide slots in stage 2 (Fig 1.) three times, alternating passes between the two slots. Each pass should take approximately three or more seconds, depending on the length of the knife blade.

3. Complete the honing process with one quick pass (approximately one second) through both slots of stage 2.
4. Before using the knife to slice food, always wipe the blade with a damp cloth.
5. If the knife does not slice food with ease, repeat stages 1 and 2.

### **Warning**

- Do not run your fingers along the edge of the knife to check its sharpness.
- To avoid injury, handle the knives with extreme care.
- Never insert the tip of the knife into the blade guide first and push it through the knife sharpener.
- Before using the knife to slice food, always wipe the knife blade with a damp cloth to remove any metal filings that may remain from the sharpening process.



**Fig. 1**

## Troubleshooting and FAQ's

<p>How often should I sharpen my knives?</p>	<ul style="list-style-type: none"><li>● Hone the knife prior to each use if you want to maintain a razor sharp edge. After extensive use, (if you have honed the knife and it no longer slices food with ease) run the knife through both stages 1 and 2.</li></ul>
<p>How can I tell if my knife is sharp?</p>	<ul style="list-style-type: none"><li>● Use it to slice food. If the knife does not slice the food with ease, it needs additional sharpening. Repeat stages 1 and 2.</li></ul>
<p>My knife is not sharp and I've gone through the whole knife sharpening procedure twice. What am I doing wrong?</p>	<ul style="list-style-type: none"><li>● Although unusual, there are times when you will have to repeat stages 1 and 2 more than once. This may occur during the first sharpening of a knife that has been improperly sharpened by another process previously. It may also occur when sharpening knives of tempered steel which have extremely hard blades, such as some hunting knives.</li></ul>
<p>Sometimes the sharpening wheels stall when I am drawing the knife through the blade guides, what causes this?</p>	<ul style="list-style-type: none"><li>● The sharpener is designed so that very little effort is needed to draw the knife through the blade guides. If downward pressure is applied to the knife as it is being drawn through the blade guides, the sharpening wheels will stall.</li></ul>
<p>How do I get an even edge on my knife?</p>	<ul style="list-style-type: none"><li>● To get an even edge, be sure to hold the knife blade parallel with the table or counter top while sharpening. When sharpening the tip of the blade, lift up on the handle slightly as the curved portion of the blade is drawn through the blade guides.</li></ul>
<p>Occasionally I see sparks when sharpening my knives. What causes this?</p>	<ul style="list-style-type: none"><li>● Knives with high carbon content (usually higher quality knives) sometimes spark when they come into contact with the sharpening wheels, this is normal.</li></ul>
<p>Can I sharpen serrated knives with my knife sharpener?</p>	<ul style="list-style-type: none"><li>● No, do not use the knife sharpener to sharpen serrated knives.</li></ul>



## Care and Cleaning

- The outside surface of the knife sharpener may be cleaned with a damp cloth. Do not use abrasives.
- Never immerse the knife sharpener in water or any other liquid .
- Do not use any type of oil or liquids with the Andrew James knife sharpener.
- Your knife sharpener has two special receptacles on the bottom of the unit for collecting metal filings from your knives.
- Hold the appliance over a dustbin and turn it over and shake carefully to empty the metal shavings from the slots of the appliance. This should be done about once a year under normal usage.

## Electrical Information

Always ensure the voltage on the rating label corresponds to the power supply where the product is being used.



Class II double insulation. This tool is double insulated therefore no earth connection is required.

Precautions should be followed for safe cable management and connection to the power supply

If a new mains plug needs to be fitted

follow the fitting instructions supplied with good quality BS1363A plugs. If in doubt consult a qualified electrician or appliance repair agent.

- Safely dispose of the old plug.
- Connect the brown lead to the live terminal “L” in the new plug.
- Connect the blue lead to the neutral “N” terminal.

**Warning!** For double insulated product no connection is made to the Earth terminal.

Recommended fuse: 3A.

If an extension cable is required, a 2 core or 3 core (earthed) extension can be used. To avoid overheating the extension cable should be rated no less than 13A and be fully unwound before use.

Do not attempt to modify electrical plugs or sockets or attempt to make an alternative connection to the electrical supply.

## UK and EU Guarantee

Your new Andrew James product comes with a 24 month guarantee and a 2 year fixed warranty, effective from receipt confirmation. Your receipt or order number is required as a proof of purchase date so it is imperative that

you keep it safe. This guarantee only applies if the item has been used solely for the use intended, and all instructions have been followed accordingly. Please note this product is only for domestic not commercial use.

Abuse of your product will invalidate the guarantee. Returned goods can only be accepted if repackaged properly within the original colour product box, and presented with the original receipt of sale/order number. This does not affect your statutory rights.

Returned products must be cleaned and returned to us in as close to delivery condition as possible.

If your product develops a problem within the first 12 months of the fixed warranty, we will pay all shipping costs to have it returned to us. After 12 months the customer will be liable for the cost of returning the product to us. We will then pay to have the repaired / replaced item shipped back to the customer.

If you wish to return your item for a full refund, you have the right to do so within the first 7 days. For our returns policy please go to:

**[www.andrewjamesworldwide.com](http://www.andrewjamesworldwide.com)**

Customers are responsible for any taxes applied to our products when they are shipped outside of the EU.

All of our prices are inclusive of VAT.

Once a product has been returned to us, we will aim to repair or replace it within 30 days of receipt.

The guarantee does not cover any defect arising from improper use, damage, build-up of lime scale or repair attempts made by third-parties. Also, the guarantee does not cover normal wear and tear of individual parts.

### **Disposal of the appliance**

#### **Waste Electrical & Electronic Equipment (WEEE) Waste & Recycling**



### **Disposal of Electrical and Electronic Waste**

Non-household waste. This product must not be disposed of together with ordinary household waste.

Separate collection of used products, batteries and packaging allows the recovery and recycling of materials. Re-use of materials helps prevent environmental pollution and reduces the demand for raw materials.

Local authorities, retailers and collection organisations may provide for separate collection of electrical products, batteries and packaging.

## **Contact details**

Andrew James UK LTD

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Bowburn

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DH6 5NG

## **Customer Service / Technical Support**

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